# Who To Contact

Communicate successfully: In the spirit of Collaboration, we provide our school partners with timely, clear and accurate information about our safety, and the efficiency of the services offered to the district.

#### Who to Call?:

- Routing Questions: If you have questions regarding bus routes, timing and eligibility, contact Transportation Routing (720) 423-4699 (M-F; 7:30 a.m. 4:30 p.m.).
- If you are having trouble reaching Routing or have urgent requests after hours, please contact the Routing Supervisor at (720) 423-4619.
- +Pass Questions: For questions regarding the +Pass program and status of replacements passes made by a school representative, email +passadmin@ dpsk12.org.
- Bus Dispatch: For late or missing buses, student is not riding, missing students or lost and found items, contact the Dispatch Hot-line at (720) 423-4624 (M-F; 5:30 a.m. 7:30 p.m.)
- Bus Terminals: For driver/bus staff inquiries or questions regarding student bus behavior, contact:
  - Hilltop Terminal (2901 W. 7th Ave.): (720) 423-4663
  - Northeast Terminal (4937 Dallas St.): (720) 424-1863
- Athletics & Excursions: For questions about athletics and excursions transportation, email athletics\_excursions@dpsk12.org or call (720) 423-4621.

### Accidents & Delays:

Transportation procedures for route delays include the following:

- 1.Transportation Services will attempt to notify the school in the event the bus is delayed 15 minutes or more. Those schools that have limited telephone access may need to call Transportation Dispatch at 720-423-4624 should they become aware of delays or late buses.
- 2.In accident situations, the school administrator will be notified of the accident.
- 3.A Transportation Supervisory person will respond to each accident or emergency situation.
- 4.Should situations arise after school personnel have left the building, the Department of Transportation will attempt to contact the principal and/or work through the appropriate personnel.

### Weather Delays & School Closures:

The decision to keep schools open or to close them during winter weather conditions is not a simple one, but it is made with one overriding factor in mind: the well-being of our students, their families, and staff.

DPS Transportation has made preparations to ensure buses are running and students arrive safely to school. Our drivers participate in a comprehensive training program that includes preparation for driving in inclement weather and adverse conditions like wintry weather.

Visit weather.dpsk12.org for more information.



Transportation Administration Building

2909 West 7th Ave. Denver, CO 80204 P: (720) 423-4600 F: (720) 423-4615 transportation@dpsk12.org Hours of Operation: 7:30 a.m. to 4:30 p.m.



## HILLTOP TERMINAL

Nita Reske, Terminal Director 2901 West 7th Ave. Denver, C0 80204 P: (720) 423-4663 F: (720) 423-4672

Safety & Training Department 2909 West 7th Ave. Denver, CO 80204 P: (720) 423-4630 F: (720) 423-4678

### NORTHEAST TERMINAL

Kim Gotori, Terminal Director 4937 Dallas St. Denver, CO 80238 P: (720) 424-1864 F: (720) 424-1864

#### WE'RE HIRING!

To apply as a bus driver, bus assistant or all other openings in Transportation Services, visit DPSTransportationajobs.com to fill out an application.

For questions on current openings or qualifications, contact (720) 423-4630.